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TO: Commissioner for Patents
Attn: Examiner Teadesse Hailu
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FROM: Jason S. Feldmar
OUR REF.: SVL920010047US1
TELEPHONE: (310) 642-4141

Total pages, including cover letter: 15

PTO FAX NUMBER: 571-273-8300

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Title of Document Transmitted:	TRANSMITTAL DOCUMENTS (2), AMENDMENT UNDER 37 C.F.R. §1.116 AND DECLARATION UNDER 37 C.F.R. §1.131
Applicant:	Michael C. Morrison
Serial No.:	09/928,601
Filed:	August 13, 2001
Group Art Unit:	2173
Title:	METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS
Our Ref. No.:	SVL920010047US1

Please charge all fees to Deposit Account No. 09-0460 of IBM Corporation, the assignee of the present application.

By: 

Name: Jason S. Feldmar
Reg. No.: 39,187

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison Examiner: Teadesse Hailu
 Serial No.: 09/928,601 Group Art Unit: 2173
 Filed: August 13, 2001 Docket: SVL920010047US1
 Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

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 Name: Jason S. Feldman

MAIL STOP AF
 Commissioner for Patents
 P.O. Box 1450
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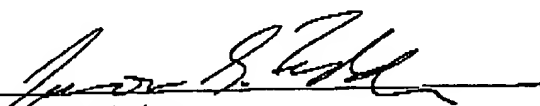
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☒ Amendment Under 37 C.F.R. §1.116.
☒ Declaration Under 37 C.F.R. §1.131.

CLAIMS PRESENT

Claims Remaining:	Highest Number Previously Paid For:	Number Extra	Rate	Fee
Total Claims				
39	39	0	x \$50.00	\$0.00
Independent Claims				
3	3	0	x \$200.00	\$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$0.00

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GATES & COOPER LLP
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 Los Angeles, CA 90045
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39	39	0	x \$50.00	\$0.00
Independent Claims				
3	3	0	x \$200.00	\$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
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